Job Title: Medical Records Staff (10)

Department: Support

Effective Date: 2.26.2024

Reports to: Manager of Support Services 8:00AM-4:30PM- 32 hours per week

Job Summary:

Under the supervision of the Manager of Support Services, maintains clinical record integrity and confidentiality, while completing tasks and duties related to medical record.

Duties/Responsibilities:

- 1. Scans documents in electronic records received from staff, external sources, or client.
- 2. Sends and completes disclosure of records for client records per request of courts, other agencies, attorney, or family.
- 3. Performs routine clerical tasks.
- 4. Completes listing of records for destruction per medical records act.
- 5. Assists in coverage of front office.
- 6. Emails information for consent to DCFS per process.
- 7. Participates in the annual closed records pull, to assure records are ready for off-site storage.

*Performs other related duties as assigned.

Required Skills/Abilities:

- Excellent verbal and written communication skills.
- Excellent interpersonal and customer service skills.
- Excellent organizational skills and attention to detail.
- Ability to function well in a high-paced and at times stressful environment.
- Proficient with electronic health record and Computer programs

Education and Experience:

- 1. High School diploma or GED required.
- 2. Ability to use computer software.
- 3. Previous experience in medical records department preferred.

Physical Requirements:

- Prolonged periods of sitting at a desk and working on a computer.
- 25% of time spent walking or standing